

Name Of The Faculty : U. Madhanrajan



Educational Qualification: MBA,Ph.D (Pursuing)

Specialization:HR

Professional Experience: He has five years of Industry experience worked with many Corporates and MNCs. He also has 1.5 years of teaching experience in handling undergraduate and postgraduate students. He has also worked with DoMS of Anna University, Chennai as a Guest Faculty teaching the Part-time MBA students.

Research Interest

Internal Service Quality, Stressors and Organizational Behaviour

International Journal Publications

1. Madhanrajan, U & Jacob, J 2016, 'Mediating role of Service Recovery Performance on the Relationship between Job Satisfaction and Intention to Stay', Asian Journal of Research in Social Sciences and Humanities, vol. 6, no. 10, pp. 1474-1485.

Recent Publications on Conferences

1. Presented a Paper on “Sustainable Learning Organizations Leading to Sustainable Innovations” in Madras Christian College, Chennai.
2. Presented a Paper on UGC sponsored “Different kinds of Training adopted in the Hospitality Industry in India” in University of madras, Chennai.